



THIS IS NOT AN "ON-LINE" FORM. PLEASE PRINT OFF COMPLETE, SIGN AND RETURN WITH YOUR DEPOSIT.

SELF CATERING BOOKING FORM

To reserve/book your accommodation, please email shalemi@btinternet.com - Alternatively telephone on 0044 (0)7979 496298 your dates. We will email confirmation that your booking/reservation has been accepted.

PRINT THIS BOOKING FORM AND SEND IT WITH YOUR DEPOSIT TO SHIRLEY DINNELL CLIETUS COTTAGE
MOUNT HERMON ROAD, PALESTINE, ANDOVER, SP117EW, UK

RESERVATIONS

All reservations are contractually binding whether made by telephone, email or by any other means. No provisional reservations are accepted.

DEPOSIT

A deposit of 25% of the total booking is required. The balance of your account must be settled six weeks in advance of your arrival date. The specified deposit must be received within 7 days of your reservation. A confirmation of your booking will be sent to you. The deposit must be paid either by PayPal or personal cheque made payable to Mrs S Dinnell and sent to: Clietus Cottage, Mount Hermon Road, Palestine, Andover, Hampshire, SP11 7EW.

CANCELLATION

Cancellation for whatever reason causes loss to a small establishment and guests will be liable for the full cost of the booking unless we are able to re-let the accommodation or at the owners discretion. Deposits are NON REFUNDABLE.

ARRIVAL & DEPARTURE TIMES

Accommodation will be available from 4.00 pm. Departure time is 10.30 am. The owners are flexible about arrival times which are subject to ferry times etc but this must be agreed beforehand.

ALL ACCOMMODATION IS STRICTLY NON SMOKING AND PET FREE

Name:	
Address:	
Postcode:	Email:
Tel:	Mobile:
Holiday House Name:	
No. of Nights:	Dates:
Total Cost:	Deposit Enclosed:
Arrival Time:	
Signature:	



BOOKING TERMS AND CONDITIONS

Arrival Time 4.00 pm, vacation 10.30 am. Please notify the owner if a late arrival is expected.

- To make a reservation, guests should complete the online booking process or download and/or print and sign this on-line pdf booking form and return it with payment of the initial non-refundable deposit (25% of the total amount due). Bookings by Paypal will be required to pay the full amount. Following receipt of your booking, a confirmation letter will be sent by email or you will receive a phone confirmation. The date when the remaining balance is due will be stated on the confirmation letter.
- Any balance due is payable not less than 6 weeks before the date of arrival. If payment is not received by the due date, we reserve the right to give notice that the reservation is cancelled. Reservations made within the 6 weeks of the arrival date require full payment at the time of booking.
- We strongly recommend guests arrange a comprehensive travel insurance policy (including cancellation cover) and to have full cover for the party's personal belongings, public liability etc, since these are not covered by the owner's insurance. Deposits are non-refundable.
- The maximum number of people to reside in the property must not exceed the number as stated in the owner's details. Pets are not permitted in the accommodation at any time.
- The accommodation is strictly non-smoking. Any guests failing to comply with this request will be asked to leave and no refund will be given.
- The guests agree to be considerate of others and take good care of the property, to leave it in a clean and tidy condition at the end of their stay. Guests are kindly requested not to disturb any other guests or neighbouring properties by loud noise or music.
- We would ask guests to report to the owners, without delay, any defects in the property or appliances in the property or garden and arrangements for repair and or replacement will be made as soon as possible. Articles damaged or broken during your stay should be replaced like-for-like, we hope that you will notify us of any damages or breakages however small so that we are aware and can replace the item in time for our next guests.
- The owner shall not be liable to the client for any temporary defect or stoppage in the supply of public services to the property, or appliances in the property or garden, for any loss, damage or injury which is the result of adverse weather conditions, riot, war, strikes or any other matters beyond the control of the owner. Nor for any loss, damage or inconvenience caused to or suffered by the client, if the property shall be destroyed or substantially damaged before the start of the booking, and in any such event the owner shall, within seven days of notification to the client, refund to the client all sums previously paid in respect of the booking. Under no circumstance shall the owner's liability to the guests exceed the amount paid to the owner for the booking.
- The owner shall not be liable for accident or injury, however sustained on the premises or gardens by the guests or by members of their party and the owner shall not be liable for loss or damage to property belonging to any guest during the stay.